



Security Officer, Full-Time

Position Description Summary

Department: Security

Supervisor: Security Manager

Hourly Wage: \$22.33*

Labor Council Rep: Teamsters, Local #117

The following is a summary of the general nature and level of work performed by the staff member in this position. This description is not designed to contain, or be interpreted as, a comprehensive inventory of all duties and responsibilities. Other duties may be assigned.

Every employee at the Washington State Convention Center Public Facilities District (WSCC) works closely with our visitors and guests. We hire employees who enjoy greeting, listening and responding to these guests. Each employee is responsible for making a good first impression and embracing WSCC service standards. Consistently delivering quality service is our number one priority.

The Security Officer is responsible for ensuring the safety and security of the facility, property and occupants via security patrol and the monitoring of the security systems. Strong customer service skills are required as the Officer will respond to a variety of inquiries from guests. Essential duties and responsibilities include the following:

- Patrol all assigned interior and exterior areas of the facility including, but not limited to: public access areas, meeting spaces, stairwells, truck ramps, loading docks, parking garages, exterior staircases, rooftop, public walkways and specific areas of Freeway Park
- Staffing the Security Control room, ensuring the proper use and continuous monitoring of all cameras, life/safety systems telephones, radios and other related equipment. While staffing the Security Control room, the Officer will act as the central point for all patrol activities and coordinate/dispatch patrol officers and other staff as needed
- Respond to simultaneous, pressure-filled situations in a calm and productive manner while using sound judgment and decision making skills
- Maintain current CPR, First Aid and AED certification and ability to provide assistance as required

*Individuals hired into this position must serve a probationary period of three months. During the initial 240 hours worked, the hourly wage will be 85 percent (\$18.98) of the hourly wage listed above. This position is represented by Teamsters Local #117. The Teamsters Local #117 office is located at 14675 Interurban Avenue South, Suite 307 in Tukwila, and can be reached by telephone at (206) 441-4860.

Education/Training

High school diploma or general education degree (GED); and at least two years security experience, preferably in the hospitality or retail industry, or with a governmental organization. Direct experience with automated fire/safety systems, automated camera systems and basic computer proficiency is preferred.

Certificates, Licenses and Registrations

- Valid CPR, First Aid and AED certification is required within six months of employment
- Possess and maintain a valid Washington State Driver License

Experience/Skills

In addition to the essential duties and responsibilities listed above, this position requires the ability to:

- Effectively work in an unarmed security position in a customer service-oriented manner
- Maintain a team-oriented, working relationship with co-workers, subcontractors and guests
- Read simple instructions, short correspondence and memos, and respond to questions
- Write routine reports and correspondence
- Read and interpret documents such as safety rules, and operating and procedure manuals
- Communicate effectively with co-workers, guests and clients
- Interpret a variety of instructions furnished in written, oral, diagram or schedule form; both in emergency and non-emergency situations

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Application Process

- This position will be open until filled. Review of applications will begin immediately.
- The Application for Employment and Structured Questionnaire for this position are available online at www.wsccl.com or at the WSCC Service Entrance, located at the corner of 9th Avenue and Pike Street.
- Return these fully completed forms to the Service Entrance drop box or mail these forms to:

**WSCC Human Resources
705 Pike Street
Seattle, WA 98101-2310**

Please Note:

- Resumes may be included, but not substituted for the Application for Employment or Structured Questionnaire.
- The applicant is responsible for submitting the completed Application for Employment and Structured Questionnaire. Providing incomplete documentation may delay action or disqualify the application.
- The final hiring process involves employment reference checks, a criminal background check and a driver license review.
- If accommodations are required to complete the application and/or interview process, please contact Human Resources at (206) 694-5038.

Washington State Convention Center is an Equal Opportunity Employer



Structured Questionnaire

Security Officer, Full-Time

Name:	Date:
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Please type or clearly print your answers to the following questions on a separate sheet of paper (do not exceed four pages).

1. A) Describe your general experience in the field of security or law enforcement, including the types of companies/organizations where you acquired the experience and the amount of time in each position and organization.

B) List any education, training or certifications you have received in the field of security or law enforcement.
2. Describe your experience/background in the following areas:
 - A) Automated fire and life safety systems. What type/brand of system?
 - B) Automated camera systems. What type/brand of system?
 - C) Computer hardware. What type/brand of system?
 - D) What computer software(s) are you proficient in?
 - E) Your role in the security of a facility with ongoing business activity such as a hotel, conference center, medical center, office complex or sports arena.
3. A) Describe the most significant emergency situation you managed in your professional career. How did you respond to handle the situation? What were the ramifications of your decision?

B) Looking back on your actions, what would you change if you had the situation to do over?
4. Why are you interested in employment as a full-time Security Officer at WSCC?

Washington State Convention Center is an Equal Opportunity Employer



Washington State Convention Center Public Facilities District Applying for Employment

Washington State Convention Center Public Facilities District is an Equal Opportunity Employer

Applicant Name:	Position Title:
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1. Before Applying

Obtain a copy of the recruitment announcement for the position in which you are interested. Recruitment announcements are available on the Washington State Convention Center Public Facilities District (WSCC) website at www.wsccl.com (under Careers), and at the Service Entrance located at 9th Avenue and Pike Street.

Compare your education and experience with the requirements listed on the recruitment announcement. If you meet the requirements, proceed with the application process. The recruitment announcement will also contain general, relevant information about the position such as some of the duties, requirements, and special conditions.

2. What We Need from You

- Complete the Application for Employment and Structured Questionnaire by typing or printing clearly in ink
- Read instructions carefully and provide all requested information
- Start with your most recent experience and work backwards
- Emphasize your experience and education that relates directly to the requirements on the position announcement and summarize all other experience
- You may include a resume with your application packet if you wish
- Submit a separate Application for Employment and Structured Questionnaire for each recruitment announcement unless otherwise instructed
- Sign your application(s) at the bottom of page 2
- Legible photocopies may be submitted for other positions but must contain an original signature and current date

3. Where Do I Submit My Application Forms?

You may return the application forms either by mail or in person. Applications submitted electronically will not be accepted as an original signature on the document is required.

- Mail to: WSCC Human Resources
705 Pike Street
Seattle, WA 98101-2310
- Drop box: WSCC Service Entrance
9th Avenue and Pike Street

4. What Happens After We Receive Your Application Forms?

- You will receive a letter acknowledging receipt of your fully completed and signed application
- If you are selected for an interview, you will be contacted by the WSCC Human Resources department
- If accommodations are required for the interview, please contact Human Resources at (206) 694-5038
- Positions remain open until filled, unless otherwise specified or withdrawn



Application for Employment

Washington State Convention Center Public Facilities District is an Equal Opportunity Employer

Human Resources: (206) 694-5038
Job Line: (206) 694-5039
Washington Relay Service: (800) 833-6388
If you are selected for an interview and accommodations are required, please contact Human Resources at (206) 694-5038.

Position Title:

Instructions

- Carefully read the job announcement relating to the position for which you are applying
- Provide all information requested either by entering the individual fields on the online PDF form or by printing legibly in ink
- Be sure to complete all forms, including signatures and dates as indicated. An incomplete application may delay action or disqualify you
- Please return all required materials as indicated on the job announcement

Last Name		First Name		Middle Initial
Street Address		City	State	Zip Code
Home Phone () -	Message Phone () -		Email Address	
Are you currently a Washington State Convention Center (WSCC) employee?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Have you previously worked for WSCC?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Are you 18 years or older?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Can you provide documentation that authorizes you to work in the United States of America?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	
If a driver's license is required for the position, final approval for employment will be subject to a review and approval of your motor vehicle records. If this position requires a license, do you have a valid Washington State Driver's License?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	
How did you learn of this employment opportunity?				
<input type="checkbox"/> Newspaper	<input type="checkbox"/> WSCC website	<input type="checkbox"/> WSCC lobby kiosk	<input type="checkbox"/> Other	<input type="checkbox"/> Current WSCC employee <input type="checkbox"/> Friend <input type="checkbox"/> Job Fair <input type="checkbox"/> Job Line

High School	Location (City & State)		Graduate/GED <input type="checkbox"/> Yes <input type="checkbox"/> No	
College or University	Location (City & State)		Graduate <input type="checkbox"/> Yes <input type="checkbox"/> No	
Degree Title	Major		Credit Hours	
Other Training	Location (City & State)			
Other Training	Location (City & State)			
Other Training	Location (City & State)			
Other valid professional licenses and certificates	Type of License	Issuing State	Registration No.	Expiration Date
Names of relative(s) employed by WSCC	Department/Division		Relationship	

Previous Employment: This section must be completed in detail. A resume will not substitute for a completed WSCC application unless the job posting so indicates. Beginning with your present or most recent employment, list work experience gained during the past 10 years. Include any periods of self-employment, U.S. military service, and any job-related volunteer experience. If more than one position has been held with the same employer, list each separately. If additional space is necessary, please attach additional sheets.

Job Title		Employer's Name and Address
Supervisor's Name		
Supervisor's Phone Number () -	Employer's Phone Number () -	Number of employees supervised by you
Dates Employed (Mo./Yr.) / to /		Hours per week
Duties		Reason for leaving or considering change
Job Title		Employer's Name and Address
Supervisor's Name		
Supervisor's Phone Number () -	Employer's Phone Number () -	Number of employees supervised by you
Dates Employed (Mo./Yr.) / to /		Hours per week
Duties		Reason for leaving
Job Title		Employer's Name and Address
Supervisor's Name		
Supervisor's Phone Number () -	Employer's Phone Number () -	Number of employees supervised by you
Dates Employed (Mo./Yr.) / to /		Hours per week
Duties		Reason for leaving
Job Title		Employer's Name and Address
Supervisor's Name		
Supervisor's Phone Number () -	Employer's Phone Number () -	Number of employees supervised by you
Dates Employed (Mo./Yr.) / to /		Hours per week
Duties		Reason for leaving

I certify that all statements on my application materials are true to the best of my knowledge. I understand that false statements shall be sufficient cause for elimination from further consideration or, if employed, for disciplinary action up to and including termination. Unless otherwise indicated, I agree and give my consent that any person, firm, or organization listed hereon is authorized to furnish WSCC with reference material concerning my character, past employment, or any other information requested. Further, I understand that at the time of hire I will be required to provide documentation that authorizes me to work in the United States of America.

Printed Name _____ Signature _____ Date _____

- Be sure to complete all forms, including signatures and dates as indicated. An incomplete application may delay action or disqualify you
- Unless otherwise instructed, please return your application forms to the WSCC Service Entrance located at the corner of 9th Avenue and Pike Street or mail to: WSCC Human Resources Department, 705 Pike Street, Seattle, WA 98101-2310



Authorization to Release Reference Information

Notice to Employment Applicant

This form is used to obtain relevant information from references to be used in considering your candidacy for employment with the Washington State Convention Center Public Facilities District (WSCC). We may contact individuals for information beyond the list of references that you may provide us, including current or previous employers, supervisors, coworkers, and others.

Reference Information Release Authorization Statement

With my signature below, I, _____, authorize WSCC to contact current and previous employers, supervisors, coworkers, and others regarding my employment and education history, including, but not limited to, training, knowledge, work experience, and performance, in order to obtain information that may be used in evaluating my candidacy for employment.

I knowingly and voluntarily release WSCC, its board of directors, its individual employees, and all of my former or present employers, their individual employees, and other individuals, from any and all unknown claims for damages or other relief arising out of this request for and receipt of information to the extent permitted by law.

A photocopy of this signed Authorization is as valid as the original and shall be provided to anyone from whom information is requested in determining my qualifications.

Printed Name	Signature	Date
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Professional References (supervisors, coworkers, subordinates):

Name	Company/Position	Telephone
Name	Company/Position	Telephone
Name	Company/Position	Telephone
Name	Company/Position	Telephone
Name	Company/Position	Telephone



Washington State Convention Center Public Facilities District

Voluntary Applicant Questionnaire

This information will be used by Human Resources for statistical purposes only.

The board of directors of the Washington State Convention Center Public Facilities District (WSCC) has been and remains firmly committed to a policy of equal employment opportunity and nondiscrimination on the basis of race, creed, color, national origin, sex, marital status, sexual orientation, gender identity, genetic information, age, religion, veteran status, military service, disability or any other status protected by law. WSCC is committed to a policy of equal employment opportunity in the workplace.

Last Name	First Name	M.I.
Gender	Female	Male

The purpose of this questionnaire is to effectively monitor outreach efforts to create a broad applicant pool. Completion of this questionnaire is entirely voluntary and its contents will remain confidential. The Applicant Questionnaire will be detached from the other materials in the application package and will be kept in a separate statistical file which is not used in the hiring process. The information contained within will not be considered when making hiring or other employment decisions, nor will it be shared with any WSCC representative making these decisions. Failure to provide this information will not affect the status of your application. If you do not wish to provide this information, please check the last box below, sign the form and return it with your application.

What is your race/ethnicity? Please mark the one box that describes the race/ethnicity category with which you primarily identify.

Hispanic or Latino: A person of Cuban, Mexican, Chicano, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.

White: A person having origins in any of the original peoples of Europe, the Middle East or North Africa.

Black or African American: A person having origins in any of the black racial groups of Africa.

Asian: A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

Native Hawaiian or Other Pacific Islander: A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

American Indian or Alaska Native: a person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.

Two or More Races: A person who primarily identifies with two or more of the above race/ethnicity categories.

I do not wish to provide this information.

Printed Name	Signature	Date
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Washington State Convention Center Public Facilities District

Veteran's Preference

This information will be used by Human Resources for statistical purposes only.

Last Name	First Name	M.I.

Eligibility for veteran's preference is defined in RCW 73.16.010, which provides that honorably discharged soldiers, sailors, and marines who are veterans of any war of the United States, or of any military campaign for which a campaign ribbon shall have been awarded, and their widows or widowers, shall be preferred for appointment and employment. Age, loss of limb or other physical impairment, which does not in fact incapacitate, shall not be deemed to disqualify them, provided they possess the capacity necessary to discharge the duties of the position involved. The law further provides that spouses of honorably discharged veterans who have a service connected permanent and total disability shall also be preferred for appointment and employment.

Are you a military veteran eligible for veteran's preference?

- No
- Yes

Are you a widow/widower of a military veteran eligible for veteran's preference?

- No
- Yes

Are you a spouse of an eligible military veteran with a service connected permanent and total disability?

- No
- Yes

Applicants claiming veteran's preference eligibility may be required to provide documents to verify eligibility, such as a DD 2314 or NGB 22.